



TuWay Communications and Computing Technologies Partner to Monitor and Secure Local IT Networks

BETHLEHEM, PA (July 27, 2016)—TuWay Communications (TuWay) is proud to announce its joint venture with Computing Technologies, LLC (CTL) to better serve the needs of the region's businesses. Through this partnership and the implementation of an on-premise "Network Support Center," both TuWay and CTL significantly improve their capability to monitor and secure IT infrastructures.

For 65 years, TuWay has been a Motorola Authorized Service Center monitoring and maintaining critical wireless Public Safety 911 infrastructures. TuWay currently holds Motorola's highest designation of "Premier Service Partner". CTL specializes in the monitoring, securing and maintenance of corporate networks. By combining forces, TuWay and CTL have dramatically enhanced their capabilities—both wireless and wired. At the heart of the offering is an advanced rapid-response Network Support Center (NSC). This manned facility provides real-time monitoring and immediate response capability to network or equipment degradation, network alarms and detected security breaches. Additionally, customers can initiate a service ticket via a dedicated customer service phone number, web portal or e-mail. Through secure data connections to the customer's locations, engineers and technicians can remotely diagnose and, in many instances, resolve minor issues before they escalate into major outages. With a fleet of service vehicles, when required someone can be on site usually within 2 to 4 hours to work on resolving the problem.

In addition to event response, the combined offering includes preventative maintenance and security services which include automated software patch implementation, centralized virus and malware protection, automated off-premise data back-up, and general administration and end-user support. The solution utilizes products from leading hardware and software vendors such as Dell, HP, Cisco, Barracuda and AlienVault, and all plans are customized to each customer's needs and budget.

About TuWay Communications

TuWay Communications is an integrated communications systems provider based in Bethlehem, PA, helping businesses and public safety agencies improve efficiency, safety and productivity. TuWay utilizes technology to develop advanced long-term solutions built to the organization's needs. From companies upgrading their current technology to those in search of a new communications approach, TuWay can design, engineer, install and maintain a flexible solution. For additional information, visit www.tuway.com.

Computing Technologies, LLC

Computing Technologies, LLC (CTL) is an IT Managed Service Provider specializing in hardened and high-uptime environments. In addition to the design, engineering and installation of secure and redundant information systems, CTL employs an advanced real-time monitoring system allowing truly proactive response to the majority of issues. Combined with general network administration, vendor management and end-user support, CTL helps businesses achieve higher uptime, greater system resilience and increased productivity. Find our complete offering at www.ctlit.com.